



November 9, 2021

Subject: IMPORTANT UPDATE: BEA UNIVERSAL REMOTE CONTROL



As we recently announced, we have updated our UNIVERSAL REMOTE CONTROL due to product obsolescence by our vendor. Our inventory has now turned over to the new model.

In an effort to better serve you, we have released a comprehensive User Guide for the new model.

Visit the Product Page

For all warranty returns, BEA will now supply the new model.

Please contact your BEA sales representative directly with any questions or email Customer Service at orders-us@BEAsensors.com or by phone at **1-800-523-2462**.

Sincerely,

BEA